

While branding, visibility and awareness are core benefits of exhibiting, the real payoff will come from getting face-to-face contact with <u>enough</u> of the <u>right</u> people during the show.

## **CRITICAL SUCCESS FACTOR #2:** IDENTIFY & ATTRACT YOUR IDEAL VISITORS

When it comes to tradeshows, it's important to understand two things: 1. you have a limited amount of capacity for face-to-face interaction, 2. not everybody attending World of Concrete are the right people for you.

The principle of **Selective Attraction** is one of the most important things you need to address to execute an effective exhibit. You do not want to just rent space, show up and hope the right people find you. Here are three important questions you and your team need to give thoughtful answers to and act on:

## 1. Who are the right people for you?

- Relationship with company? Customers/Prospects in Sales Funnel/New Contacts/Other?
- Types of companies? \_\_\_\_\_\_
  Job functions and titles? \_\_\_\_\_\_
  Geography? \_\_\_\_\_\_
  Other? \_\_\_\_\_\_

## 2. How much is enough? Calculate your Exhibit Interaction Capacity using the formula below:

		<u>Example</u>	<u>Your Company</u>
•	Number of exhibiting hours:	22.5	22.5
•	<ul> <li>(x) Average number of booth staff on duty:</li> <li>Rule of thumb: 50 sq. feet per staffer</li> </ul>	x *2	
•	<ul> <li>(x) Target number of interactions per hour/per staffer:</li> <li>3 conservative/ 4 moderate / 5 aggressive</li> </ul>	<u>x *3</u>	
•	(=) Your Exhibit Interaction Capacity:	135	

## 3. What specifically are you going to do between now and show time to make sure your company is "in their mind" and "on their agenda"?

- What list sources will you use? Consider internal and external sources.
- What is your message or reason why they should visit you?
- What will they SEE DO LEARN GET by visiting your booth?
- What media will you use and when?
  - Pre- and At-Show: Email, Social Media, Direct Mail, Phone Calls, Print Ads, Web Ads, Public Relations, Banners/Signs
  - In-Booth: Literature, Giveaways

**4. Create a marketing calendar to help you manage your marketing program.** Example:

Media	Subject/Message	<b>Product/Service</b>	Send Date	Cost
Email 1	Learn how to solve	Product 1	8 weeks prior-1/1/XX	\$
Postcard	Free sample of our new	Product 1	6 weeks prior-1/15/XX	
Email 2	See our new widget in action	Product 2	4 weeks prior-2/1/XX	
Facebook	Operate our new widget	Product 2	4 weeks prior-2/1/XX	

For a deeper dive on this critical exhibiting topic, view these on-demand webinars available on the <u>Exhibitor Success & ROI Center web page</u>:

- Improving Impact, Performance and Results for 400 to 600 sq. ft. Exhibitors
- How to Drive Quality Booth Traffic and Get Better Leads

In addition, we recommend reading these articles also on the <u>Exhibitor Success & ROI Center web</u> page:

- Why Pre-Marketing Your Exhibit is More Important Than Ever Before
- Why You Must Use Multiple Pre-Show Marketing Media
- The Art of Smart Giveaways
- Tradeshow Social Media Best Practices
- Integrating Social Media Into Your Exhibit Marketing Program
- High-Impact Pre-Show Marketing
- How to Rewrite Your Exhibitor Listing to Drive Booth Traffic
- Tradeshow PR Made Easy

If you have any questions, please feel free to reach out to your Account Executive.